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PATENT APPLICATION 09/862,814

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

John C. Siebel et al.

RECEIVED

Serial No.

09/862,814

JAN 0 2 2004

Date Filed:

May 21, 2001

Technology Center 2100

Group Art No.:

2177

Examiner:

Lu Kuen S.

Title:

WEB-BASED CUSTOMER PROSPECTS

HARVESTER SYSTEM

Commissioner of Patents

P.O. Box 1450

Alexandria, VA 22313-1450

I hereby certify that this Information Disclosure Statement is being deposited with the United States Service **Express** Mail EV352386645US addressed to: Commissioner of Patents, Alexandria, VA 22313-1450, on the date shown below Jay Howard

December 19, 2003

Date

Dear Sir:

INFORMATION DISCLOSURE STATEMENT

Applicants respectfully request, pursuant to 37 C.F.R. §§1.56, 1.97 and 1.98, that the references listed on the attached PTO-1449 form be considered and cited in the examination of the above-identified application. Copies of the references are enclosed for the convenience of the Examiner. Furthermore, pursuant to 37 C.F.R. §§1.97(g) and (h), no representation is made that these references are material to the patentability of the present application.

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PATENT APPLICATION 09/862,814

2

Applicants enclose a check in the amount of \$180.00 and believe no further fees are due, however, the Commissioner is hereby authorized to charge any additional fees or credit any overpayments to Deposit Account No. 50-2148 of Baker Botts L.L.P.

Respectfully submitted,

BAKER BOTTS L.L.P.

Attorney for Applicants

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Date: 12/19/03

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